

# Quality Policy

It is the policy of Principle Group that all products and services supplied are:

- Fit for the purpose of which they are intended
- Conform in all respects to customer specifications
- Conform to specific customer quality standards
- Are made utilising quality systems which are in line with or exceed the requirements of BS EN ISO 9001:2015

To achieve this policy, products and services supplied by Principle Group will at all times be provided under the strict control of the company's defined systems for Quality Assurance.

This policy includes a commitment to continual improvement in the effectiveness of the quality management system and to ensure it is reviewed for ongoing suitability. Annual objectives and targets are set, designed to ensure progressive improvement in the quality management performance.

The delivery of product, service and customer satisfaction is the prime objective of the organisation and its employees. The pursuit of increased efficiency will reflect favourably in the services provided and as a consequence promote and enhance the reputation of the organisation.



Victoria Woodings

CEO

July 2018